

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332201454
DATE : 16.07.2022
REQ No : 1032202354
REQ TITLE : ANNUAL MAINTENANCE
DELIVERY LOCATION
CLOSING DATE : 22.07.2022
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>COMPREHENSIVE ANNUAL MAINTENANCE OF HVAC SYSTEM AT JEBEL ALI FAMILY BUILDINGS 1 & 2 A. SCOPE OF WORK: - #THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR MAINTENANCE OF HVAC SYSTEM (AHU, FCU, FAHU, DX TYPE UNIT, SPLIT AC, CHW PUMPS, PRESSURIZATION UNITS, CHILLED WATER PIPE INSULATION ETC..) INCLUDING SPARES. #THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEY ONLY.</p> <p>#SPARE PARTS REQUIRED TO CARRY OUT THE RECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST IN ORDER TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM AND MUST BE GENUINE SPARES FROM OEM OR OEM RECOMMENDED VENDORS. #DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE MORE MANPOWER TO CARRY OUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE. #ALL THE MATERIALS IN GENERAL</p>	1	JOB				

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			<p>WILL CONFORM AS PER LATEST STANDARDS AND SHALL BE SUBMITTED TO DEWA FOR ENGINEERS APPROVAL. #THE CONTRACTOR IS REQUIRED TO TAKE ALL PRECAUTION. SO AS NOT, DAMAGE ANY OF THE EXISTING EQUIPMENT/ STRUCTURE ETE# #THE CONTRACTOR SHALL DEPLOY THE SKILLED AC TECHNICIAN S FOR CARRYING OUT THE MAINTENANCE WORKS. THE TECHNICIANS SHALL BE APPROVED BY DEWA ENGINEER. #SHOULD WE EXPERIENCE A BREAKDOWN IN ANY OF EQUIPMENT/SYSTEM AT ANY TIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24 HOURS EMERGENCY CALL OUT SYSTE M AVAILABLE 7 DAYS A WEEK ALL YEAR ROUND. RESPONDING TIME TO BREAKDOWN CALLS IS WITHIN 30 MINUTES AFTER RECEIPT OF NOTIFICATION AS P ER BELOW TWO SLA CONDITIONS. #ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN PRESENCE/ SUPERVISION OF COMPETENT</p>						

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			<p>SUPERVISOR. .#PPM REPORT TO BE SUBMITTED ON A QUARTERLY BASIS FOR VERIFICATION .#QUARTERLY STATUS REPORT TO BE SUBMITTED FOR BUILDING HVAC SYSTEM#S C CONDITIONS AND REQUIRE REPAIRING SUCH AS AC UNIT, UNIT REPLACEMENT, AC#S PIPE, INSULATION, AC PIPE CLADDING, AIR OUTLETS, FILTERS, UNIT SETTINGS, AC DUCT, ENVIRONMENT-FRIENDLY GAS, AND VALVES, ETC. .#THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/ VISIT. .#MINIMUM 4 PPM SERVICES (ONE MAJOR AND THREE MINOR SERVICE) TO BE CARRIED OUT YEARLY. .#BUILDING MAINTENANCE CONTRACT TO BE HANDLED OVER AFTER THE AMC TENURE IF THE AMC AWARDED TO ANOTHER PARTY FOR UPCOMING YEAR WITH PRESENCE OF DEWA STAFF. .#THE CONTRACT CAN BE TERMINATED BY EMPLOYER#S CONVENIENCE WITH SEVEN DAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON</p>						

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			<p>FOR TERMINAT ION. CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORK DONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ON EMPLO YER VERIFICATION AND CONFIRMATION. -#IN CASE OF UN-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLED GIVING 15 DAYS# NOTICE -#CONT ACT PERSON FOR SITE VISIT MR. AKBAR ALI: 052 8682151 (AKBAR.ALI@DEWA.GOV.AE) AND MR. MOHIDEEN: 055 3810513, 04 3227879 (MOHIDEEN.ESM AIL@DEWA.GOV.AE). B. SLA CONDITION: - -#BASED ON CRITICALITY P 1 - EMERGENCY: LIFE, PROPERTY, ENVIRONMENT AND / OR BUSIN ESS CONTINUITY AT RISK. ITEM: PRIORITY P1 SLA RESPONSE DETAILS PRIORITY: P1- EMERGENCY TIME TO RESPOND: 30 MINUTES TIME TO RESOLVE: 4 HOURS TYPICAL (P1- EMERGENCY PROBLEMS) -#SIGNIFICANT I MPACT HAS OCCURRED OR HAS THE POTENTIAL</p>						

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			<p>TO OCCUR TO THE CLIENT / BUSINESS OPERATION. .#HEALTH AND SAFETY ISSUE. INJURY HAS OCCURRED OR AND IMMEDIATE THREAT OF INJURY IS PRESENT. .#SIGNIFICANT DAMAGE TO PROPERTY HAS OCCURRED. .#ANY ENVIRONMENTAL PROBLEM THAT PRESEN</p> <p>TS AN IMMEDIATE RISK OF SIGNIFICANT CONTAMINATION OF THE RESIDENCE, WORKPLACE OR ENVIRONMENT. .#ANY RISK THAT WOULD ENDANGER SECURIT</p> <p>Y OF THE PROPERTY AND OCCUPIES. P2 - NON - EMERGENCY; CANNOT WAIT UNTIL NEXT SCHEDULED VISIT WITHOUT HAVING A NEGATIVE IM</p> <p>PACT TO THE CLIENT / BUSINESS OPERATION.</p> <p>ITEM: PRIORITY P2 SLA RESPONSE DETAILS</p> <p>PRIORITY: P2-URG</p> <p>ENT TIME TO RESPOND: 30 MINUTES</p> <p>TIME TO RESOLVE: 8 HOURS TYPICAL (P2-URGENT PROBLEMS) .</p> <p>#MINOR IMPACT HAS OCCURRED OR HAS POTENTIAL OF OCCURRING TO THE CLIENT /</p>						

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			<p>BUSINESS OPERATION. .#POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE PRESENTING POSSIBLE THREAT OF INJURY. .#ENVIRONMENTAL ISSUE PRESENTING POTENTIAL RISK OF MINOR CONTAMINATION OF RESIDENCE, WORKPLACE OR ENVIRONMENT. P3-ROUTINE: SERVICE THAT CAN WAIT UNTIL A REGULAR VISIT WITHOUT HAVING A NEGATIVE IMPACT TO THE CLIENT / BUSINESS OPERATION.</p> <p>ITEM: PRIORITY P3 SLA RESPONSE DETAILS</p> <p>PRIORITY: P3-ROUTINE</p> <p>TIME TO RESPOND: 1 DAY TIME TO RESOLVE: 2 DAYS TYPICAL (P3- ROUTINE PROBLEMS) .#MINOR PRESENTATION IS SUE. .#POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE. .#NO THREAT OF INJURY IS PRESENT. C. GENERAL CONDITION & MOBILIZATION AT SITE OF THE CONTRACT: - .#CONTRACTOR SHALL OBTAIN ALL NECESSARY APPROVALS/ CLEARANCE FROM CONCERNED DEWA ENGINEER/SUPERVISOR</p>						

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			<p>BEFORE COMMENCING ANY MAINTENANCE ACTIVITIES.</p> <p>·#SUPERVISOR SHALL BE RESPONSIBLE FOR THE SAFETY OF MEN/ EQUIPMENT DURING THE MAINTENANCE ACTIVITIES AND ALSO MUST ENSURE THAT WORK EXECUTED IS OF HIGHEST STANDARD.</p> <p>·#CONTRACTOR SHALL TAKE CARE OF ALL RELATED FORMALITIES LIKE MOBILIZATION OF STAFF, ENSURING TOOLS & TEST EQUIPMENT#S ARE AVAILABLE AT SITE FOR CARRYING OUT THE CORRECTIVE MAINTENANCE ACTIVITIES.</p> <p>·#TRANSPORTATION OF STAFF FROM TO SITE SHALL BE ARRANGED BY THE CONTRACTOR.</p> <p>·#DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER PRICE DURING AND AFTER THE EXECUTION OF WORK, UNLESS CLAIM WITH PROPER JUSTIFICATION IS APPROVED BY DEWA MANAGEMENT. ·#CONTRACTOR SHALL BE RESPONSIBLE FOR ANY DISCREPANCIES OR DAMAGES OF THE EXISTING</p>						

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			<p>SYSTEM DURING EXECUTION OF THE WORK.</p> <p>.#CONTRACTOR</p> <p>MUST EXECUTE ALL RELATED WORKS REQUIRED, FOR THE SAFE EXECUTION OF MAINTENANCE ACTIVITY, EVEN THOUGH NOT MENTIONED EXPLICITLY IN THE</p> <p>ORDER. .#COVID-19 PRECAUTION MEASURES TO BE FOLLOWED AS PER DEWA HEALTH & SAFETY DEPARTMENT RECOMMENDATION UNTIL FURTHER NOTICE</p> <p>. #CONTRACTOR STAFF IS REQUIRED TO WEAR PROPER PERSONAL PROTECTIVE EQUIPMENT AT ALL TIME ON THE SITE. D. SAFETY PRECAUTION & SITE</p> <p>CLEANLINESS: - .#AREA OF WORK SHALL BE KEPT CLEAN & CLEAR AT ALL TIMES DURING AND AFTER THE WORK. IF ANY WASTE GENERATED, THEN IT SH</p> <p>OULD BE CLEANED AND DISPOSED IMMEDIATELY.</p> <p>.#CONTRACTOR MUST ENSURE THAT ALL STAFF INSIDE DEWA PREMISES SHALL FOLLOW DEWA#S SAFETY &</p> <p>ENVIRONMENT RULES AND REGULATIONS. .#NO</p>						

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			WELDING, FLAME HEATING OR CUTTING, GRINDING, PNEUMATIC CHIPPING ETC. SHALL BE CARRIED OUT WITHOUT SPECIFIC CLEARANCE FROM DEWA. ALL SUCH ACTIVITIES WILL BE CARRIED OUT THROUGH #HOT WORK PERMITS#. HOT WORK PERMIT IF REQUIRED, SHALL BE OBTAINED ON DAILY BASIS. #CONTRACTOR SHALL AT NO TIME KEEP INFLAMMABLE SUBSTANCES IN THE PLANT/WORK AREAS. BUT IN-CASE SUCH ITEMS ARE REQUIRED FOR THE ACTIVITY, THEN ALL REQUIRED PERMISSION MUST BE OBTAINED FROM CONCERNED AUTHORITIES. #WORKMEN SHALL WEAR ALL NECESSARY PPES LIKE UNIFORM, SAFETY SHOES AND HELMET AT WORK SITE. #ALL ADJOINING PLANT INSTALLATION, INSTRUMENTS, ELECTRIC CABLES AND CUBICLES SHALL BE ADEQUATELY PROTECTED DURING EXECUTION OF ANY MAINTENANCE ACTIVITIES. #RIGGING TOOLS & TACKLES WITH VAL						

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			<p>ID TEST/ INSPECTION CERTIFICATES FROM 3RD PARTY SHALL ONLY BE USED BY THE CONTRACTOR. E. TERMS OF PAYMENT: -#</p> <p>·#PAYMENTS OF THE CONTRACT VALUE WILL BE PAID ON AFTER CARRYING OUT PREVENTIVE MAINTENANCE SERVICE AND COMPLETION OF 3 MONTHS (QUARTERLY BASIS).</p> <p>·#INVOICE SHALL BE ADDRESSED TO OUR FINANCE DEPARTMENT ALONG WITH COMPLETION OF SERVICE REPORT. F. WARRANTY: - #WARRANTY OF 01 (ONE) YEAR AGAINST THE SUPPLIED MATERIAL & WORKMANSHIP IS TO BE PROVIDED. ·#THE WARRANTY WILL TAKE EFFECT FROM THE DATE OF TAKEOVER BY DEWA ON THE JOB CARRIED OUT BY THE CONTRACTOR. G. PENALTY CLAUSE: - ·#IN CASE CONTRACTOR, DUE TO HIS FAULT FAILS TO COMPLETE THE JOB IN TIME AS PER GIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAY 1.25% OF THE JOB VALUE AS PENALTY FOR EVERY WEEK OF</p>						

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TOTAL AMOUNT IN WORDS:

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SPECIAL NOTES / INSTRUCTIONS:

ANNUAL MAINTENANCE

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP